



# TMNET STREAMYX APPLICATION FORM



## SECTION 1: TYPE OF APPLICATION

Type of Order  New  Upgrade  Downgrade

Packages : Home ADSL 384k/128k  
(Select one) Enterprise\*

Home 60  
 ADSL 1.0M/384k  
 ADSL 1.0M/384k

Home 88  
 ADSL 2.0M/384k  
 ADSL 2.0M/384k

Home 111  
 SDSL 1.5M  
 SDSL 1.5M

STAMP DUTY  
RM 10

- Note:
- One time charges for all packages = RM125
  - For Home Package: 1 e-mail account
  - For Enterprise & Corporate Package: 3 e-mail accounts
  - \* IP Address Allocation: Enterprise(1 fixed IP) & Corporate (5 fixed IP)

## SECTION 2 : RESIDENTIAL

### Section 2a. Details of Applicant

Name of Applicant : \_\_\_\_\_  
Installation Address : \_\_\_\_\_

City : \_\_\_\_\_ Postal Code : \_\_\_\_\_  
State : \_\_\_\_\_ Country : \_\_\_\_\_  
Home Tel. No. : \_\_\_\_\_ Mobile No. : \_\_\_\_\_

(Where Tmnet Streamyx is to be accessed)

E-mail address : \_\_\_\_\_ Home Fax No. : \_\_\_\_\_  
NRIC(Malaysian citizen only) : \_\_\_\_\_ (Please enclose a copy of NRIC)  
Passport No. : \_\_\_\_\_ (Please enclose a copy of Passport)

(Non Malaysian Citizen)  
Preferred access Login ID 1: \_\_\_\_\_ 2 : \_\_\_\_\_ 3 : \_\_\_\_\_  
Preferred e-mail Login ID 1: \_\_\_\_\_ 2 : \_\_\_\_\_ 3 : \_\_\_\_\_  
(xxx@streamyx.com)

### Section 2b. Additional Details

Gender :  Male  Female

Interest :  Shopping  Listening to music  Travelling  Reading  
 Surfing the internet  Outdoor recreation  Participating in sports  Others \_\_\_\_\_ (Please specify)

Language used at Home :  English  Malay  
Do you own a credit card?  Yes  No

Do you subscribe to any mobile telecommunication service?  Yes  No  
Telecommunication Service Operator  TM Touch  Digi  Celcom  TimeCel  Maxis

Activities using the Internet  
 E-mail  Software Downloads  Browsing/ Surfing the internet  
 Chat  Music Downloads or MP3  Internet Games  
 Online Shopping  Website Development  Streaming Audio/ Video  
 Newsgroup  SMS  
 E-banking (Online payment, transfer funds, etc.)

What newspaper do you read most?  
 The Star  Harian Metro  New Straits Times  Sin Chew Jit Poh  
 The Sun  The Malay Mail  Berita Harian  Nan Yang Siang Pau  
 Utusan Malaysia  Tamil  China Press  Others \_\_\_\_\_ (Please specify)

## SECTION 3: BUSINESS

### Section 3a. Details of Applicant

Company Name : \_\_\_\_\_  
Company Registration No. : \_\_\_\_\_

(Please enclose a copy of Company Registration Certificate)

Nature Of Business  Banking, Finance and Insurance Services  Manufacturing & Processing  Petrochemical Industries  
 Computer, Communication & Content Provider  Education  Embassies & High Commissions  
 Publishing, Advertising & Mass Media  Research  Government Agencies  
 Tourism, Hotel, Transportation  Housing & Construction  Trading & Services  
 Telecommunications  Hospitals, Medical Centers, Health Care  Others \_\_\_\_\_ (Please specify)

Installation Address : \_\_\_\_\_

City : \_\_\_\_\_ Postal Code : \_\_\_\_\_  
State : \_\_\_\_\_ Country : \_\_\_\_\_  
Tel. No. : \_\_\_\_\_

(Where Tmnet Streamyx is to be accessed)  
Preferred access Login ID 1: \_\_\_\_\_ 2 : \_\_\_\_\_ 3 : \_\_\_\_\_  
Preferred e-mail Login ID 1: \_\_\_\_\_ 2 : \_\_\_\_\_ 3 : \_\_\_\_\_  
(xxx@streamyx.com) 4: \_\_\_\_\_ 5 : \_\_\_\_\_ 6 : \_\_\_\_\_

### Section 3b. Additional Details

Applicant Name (Authorized Officer) : \_\_\_\_\_  
NRIC (Malaysian citizen only) : \_\_\_\_\_ (Please enclose a copy of NRIC & Telephone Bill)  
Country code (for passport) : \_\_\_\_\_ Passport Number : \_\_\_\_\_

(Please enclose a copy of Passport & Telephone Bill)  
Nationality : \_\_\_\_\_ Designation : \_\_\_\_\_  
Department : \_\_\_\_\_ Gender : \_\_\_\_\_  
Date of Birth : \_\_\_\_\_

Email Address 1 : \_\_\_\_\_ 2 : \_\_\_\_\_ (if any)  
Phone no. (at least one phone no.): Home : \_\_\_\_\_ Office : \_\_\_\_\_ Mobile : \_\_\_\_\_

No. Of Employee :  < than 50  51 - 100  101 - 250  251 - 500  501 - 1,000  > 1000  
No. Of Branch in Malaysia :  1  2 - 5  6 - 10  11 - 20  > 21

Type Of Ownership :  Locally Owned Company  Government  Foreign Owned Company  
 NGO (Non-Governmental Organisation)  Foreign and Local Joint Venture  
 Others \_\_\_\_\_ (Please specify)

Company Approx. Turnover/  
Sales per year  < RM 10 million  RM 11 - RM 50 million  RM 51 - RM 100 million  
 RM 101 - RM 250million  > RM 250 million

Percentage of staff in your company who use Internet :  100%  70 - 99%  50 - 70%  Below 50%  
Dependency of your company on Internet :  100%  70 - 99%  50 - 70%  Below 50%

Do you have Wide Area Network (WAN) / Local Area Network (LAN)?  Yes  No

Does your company have own website?  Yes  No  
 Does your company regularly transfer large files within Malaysia/overseas?  Yes  No  
 Does your company actively do business through website?  Yes  No

**SECTION 4: INVOICING AND BILLING INFORMATION**

Billing Name : \_\_\_\_\_  
 Billing Address : \_\_\_\_\_  
 City : \_\_\_\_\_ Postal Code : \_\_\_\_\_  
 State : \_\_\_\_\_ Country : \_\_\_\_\_  
 Contact Person E-mail Address : \_\_\_\_\_

**Residential Only:**

Preferred Billing Method  Counters (Kedai Telekom, Pejabat Pos)  Auto Pay  Online  
 (Tick more than one, if applicable)  Send Cheque/Money Order/Postal Order by Post  Eazyway Kiosk  Phone Banking

**SECTION 5: SERVICE DETAILS**

Customer Node Address : \_\_\_\_\_  
 City : \_\_\_\_\_ Postal Code : \_\_\_\_\_  
 State : \_\_\_\_\_ Country : \_\_\_\_\_  
 Technical Contact:  
 (1) Full Name : \_\_\_\_\_ (2) Full Name : \_\_\_\_\_  
 Phone No. : \_\_\_\_\_ Phone No. : \_\_\_\_\_  
 Fax No. : \_\_\_\_\_ Fax No. : \_\_\_\_\_  
 E-mail : \_\_\_\_\_ E-mail : \_\_\_\_\_  
 Service period (as in agreement) : \_\_\_\_\_ Year(s)  
 Service Activation Date : \_\_\_\_\_  
 Manufacturer : \_\_\_\_\_ Model : \_\_\_\_\_  
 RAM : \_\_\_\_\_ Hard Disk Space : \_\_\_\_\_  
 Operating System (OS)  Windows 95  Windows 98  
 Windows NT  Others : \_\_\_\_\_ (Please specify)

Is your PC fitted with a Network Interface card?  Yes  No  
 Is your PC fitted with USB ports?  Yes  No

Required Date of Services (DD/MM/YY) : \_\_\_\_\_

**SECTION 6: ACKNOWLEDGEMENT**

I/We agree to accept and be bounded by the Terms & Conditions, which accompany the usage of Tmnet Streamyx Access Service. These Terms & Conditions may be subjected to change by TM Net Sdn. Bhd. and I/we will be notified in a manner, as TM Net Sdn. Bhd. deems appropriate. I/We confirm that the information given herein by me/us is true and correct.

Authorized Officer's Signature and Date  
 Name of Authorized Officer : \_\_\_\_\_  
 NRIC / Passport No. : \_\_\_\_\_

Company / Organization Seal  
 (Mandatory for all Corporation/Enterprise subscription)



Upon receipt of this application, TM Net Sdn. Bhd. reserves the right to verify any information provided by you and reserves the right to decline any application without giving any reason thereof and is not obligated to respond to any request for any unsuccessful application.  
 Kindly attach copy of IC/passport.

**SECTION 7: FOR OFFICE USE ONLY**

Type Of Service  Permanent  Temporary

**Account Executive / Manager (TMB)**

Name : \_\_\_\_\_  
 Tel / HP : \_\_\_\_\_  
 Fax No : \_\_\_\_\_  
 Email : \_\_\_\_\_  
 Division : \_\_\_\_\_  
 Application Date : \_\_\_\_\_

**Account Executive / Manager (TMM)**

Name : \_\_\_\_\_  
 Tel / HP : \_\_\_\_\_  
 Fax No : \_\_\_\_\_  
 Email : \_\_\_\_\_  
 Division : \_\_\_\_\_  
 Application Date : \_\_\_\_\_

Registration Fee (one time) : RM \_\_\_\_\_  
 Installation Fee (one time) : RM \_\_\_\_\_  
 TMnet Access Fee (monthly) : RM \_\_\_\_\_  
**Total** : RM \_\_\_\_\_

Date Received(Application) : \_\_\_\_\_

Reference No.:XXXXX 02

**Checklist:**

CASS checkup,remarks \_\_\_\_\_  Select client software type,  PPPoE (PC with Network Interface Card) - default  
 PPPoA (PC with USB Connection)

**MCMB**

Account Creation MCMB  For Enterprise and Corporate Package, please input the following information from/into MCMB system  
 a) Login Information Login ID: \_\_\_\_\_ Password : \_\_\_\_\_  
 b) IP address Information (Manual Assignment)  
 Modem IP: \_\_\_\_\_ Subnet Mask : 255.255.255.\_\_\_\_\_

**MSOS/CARES**

Provisioning order into MSOS/CARES system  
 Login & IP Address Information to be added upon provisioning request into the order remark screen  
 (Applicable for Enterprise & Business Application only)  
 Input customer contact number into the order remark screen  put client software type into the system screen(PPPoA or PPPoE)  
 Order No.: \_\_\_\_\_  Circuit No.: \_\_\_\_\_ (Applicable for SDSL Application only)

**MCMB**

Please input the circuit number onto the MCMB system  
 (Applicable for SDSL Application only)  
 1 or 3 x e-mail address(s) creation

**SECTION 8: FOR AGENT USE ONLY**

Reseller ID : PROX  
 Agent ID : KL35 (Contact 012-201-9166)  
 Reseller Name : ProxUS Communications Sdn Bhd  
 ProxUS Communications Sdn Bhd  
 Level 2, No. 6, Jalan SS26/6,  
 Taman Mayang Jaya,  
 47301 Petaling Jaya, Selangor D.E.  
 Fax : 03 - 7806 5982

Official Signature: \_\_\_\_\_ Date: \_\_\_\_\_